



John Koutrobis  
Traditional Mortgage  
2 Manor Pkwy  
Salem, NH 03079-4871

Dear John Koutrobis,

Congratulations!

Traditional Mortgage has earned the distinction of having achieved a "perfect record" as a member of the Better Business Bureau of NH. A perfect record is defined as member companies who, for a period of no less than 36 months, have no complaints on file with the Better Business Bureau.

As a member, you already know how important the concept of trust and ethics is to the Better Business Bureau of NH and the success of your business. Your record is testament to Traditional Mortgage and your commitment to high ethical standards and dedication to the values that build credibility, reliance and confidence among consumers.

For this prestigious achievement, we would like to recognize Traditional Mortgage along with select others who share this distinction with you at the 8th Annual Torch Awards Luncheon on Thursday, November 1st, 2007 at The Event Center at C.R. Sparks in Bedford.

If you have not already, you will be receiving a separate invitation to this very special event. We sincerely hope that you will join us at the Torch Awards so that we may publicly recognize Traditional Mortgage and your achievement. As a courtesy only extended to our perfect record members, we are offering you personalized registration for the event – simply call our office at 603.225.5186 and ask to speak to George. George will personally handle all of the details of registration for you and for any of your associates you may want to accompany you to share in this honor. Space is limited, so please reserve early to ensure that we may accommodate you. Tickets are \$35 per person, and tables of 10 are available for \$325.

Again, please accept our sincerest congratulations and thanks for your commitment to the concept of trust and ethics in the New Hampshire marketplace.

We look forward to seeing you on November 1st!

Truly Yours,

Robert Shomphe  
President

Howard Brodsky  
Chairman of the Board

